COMPATIBILITY KEY

Compatibility	Description
Recommended	Provides the ideal experience.
Minimally supported	May create a slightly different appearance or behavior.
Unsupported	Results may be inconsistent and not compabitible.

SYSTEM REQUIREMENTS

The computer you use must meet the following minimum requirements:

- Standard PC or Mac® with at least a 1-GHz processor and 1 GB of RAM.
- Available browser updates applied for improved security that provide anti-virus and spyware protection.
- Microsoft Windows 7/8/10 or Mac OS X.
  Note: Microsoft stopped supporting Windows XP and XP-compatible Internet Explorer (IE) in April 2014, including security updates. XP users who do not upgrade their operating systems should replace IE with Google Chrome™ for an up-to-date, secure internet browser.
- Cable, Digital Subscriber Line (DSL), or Integrated Services for Digital Network (ISDN) Internet connection. (Dial-up connections are not supported.)
  Note: Satellite connections often have difficulty supporting encrypted, Hypertext Transfer Protocol Secure (HTTPS) applications. Since Founders Online is HTTPS-encrypted for the safety of your financial information, some satellite cable connections may exhibit slow responses.

TOUCH ID REQUIREMENTS

Touch ID is currently only available for login authentication on eligible Android and Apple devices. This is a free feature, pending the folllowing operating system, hardware and release requirements:

- Samsung Galaxy S7 or higher
- Nexus 7 or newer
- Google Pixel first generation or newer
- Apple iOS 9 or higher
- iPhone 5S/6/6 Plus or newer
- Latest generation iPad with Touch ID sensor
- End user registration at the device level

BROWSER REQUIREMENTS

Browser support is subject to change with little to no notice, and we encourage users to configure browsers for automatic updates. Use the most recent versions available for the browsers listed in the following table for the most secure experience with Founders Online.

Note: Any browsers not listed in the following tables should be considered unsupported.

FOUNDERS ONLINE & APP
USER COMPATIBILITY REQUIREMENTS

PC Browser Requirements

PC Browser	Windows 7 and 8.1	Windows 10
Google Chrome 62	Recommended	Recommended
Google Chrome 52 to 62	Minimally supported	Minimally supported
Microsoft Internet Explorer 11.X	Recommended	Recommended
Microsoft Edge™	Unsupported	Recommended
Mozilla® Firefox® 56 and later	Recommended	Recommended
Mozilla Firefox 46 to 56	Minimally supported	Minimally supported

Mac Browser Requirements

Mac Browser	Mac OS X 10.9 - 10.13
Google Chrome 62	Recommended
Safari 11	Recommended
Safari 10	Recommended
Safari 9	Minimally supported
Mozilla Firefox 46 to 56	Minimally supported

FOUNDERS APP REQUIREMENTS

This section describes the operating systems, connection types and camera resolutions compatible with Founders Online which you can download from the Apple Store (for iOS devices) or Google Play (for Android™ devices).

Please note the following:
- A valid email address and telephone number are required.
- Founders App functions best when the GPS or native mapping app (also called Location Services) is enabled.

Android™ App Requirements

Version	Compatibility
Android 5.x	Recommended

Users attempting to access Founders Online with unsupported Android OS versions will not be able to download the app but will be able to access Founders Online through foundersfcu.com.

FOUNDERS ONLINE & APP
USER COMPATIBILITY REQUIREMENTS

Apple iOS App Requirements

Version	Compatibility
iOS 9.X	Minimally supported
iOS 10.X	Recommended
iOS 11.X	Recommended

Note: Users on unsupported OS versions can still access Founders Online through the mobile browser at foundersfcu.com. Mobile browser access is minimally supported and does not offer native app features, such as Mobile Deposit and Touch ID.

The following mobile operating systems are not compatible with Founders Online:
• Windows Phone®
• Blackberry®
• Kindle Fire™

Mobile Connectivity Requirements

Connectivity	Compatibility
3G	Minimally supported
4G LTE	Recommended
Wi-Fi	Recommended

Note: Devices that do not have Location Services or native mapping applications do not support Office/ATM location functionality.

Mobile Camera Requirements

Camera Resolution	Compatibility
5 megapixels or higher	Recommended
1.9 - 4.9 megapixels	Minimally supported

A mobile device with a rear-facing camera is required to deposit checks with Mobile Deposit in Founders Online.

THIRD-PARTY ACCOUNT MANAGEMENT SOFTWARE
Microsoft Money
Since Microsoft no longer supports this product, we can not guarantee the reliability of exports to this product.